

SURVEY APPROVAL AUTHORITY: U.S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES SURVEY CONTROL NUMBER: DAPE-ARI-AO-04-08B

RCS: MILPC-3

SURVEY OF ARMY FAMILIES V







FALL 2004



WHY THIS SURVEY?

The 2004 Survey of Army Families V collects information on family member attitudes about the Army way of life and the well being of Army families. Similar to the 1987 Survey of Army Families, 1991 Survey of Army Families II, 1995 Survey of Army Families III, and 2001 Survey of Army Families IV, it also will track trends in the characteristics of Army families, identify new and emerging family issues, and supplement other studies on Army families. In addition, recent Army multiple deployments may have changed the needs of Soldiers and their family members. These changes need to be identified.

WHY SHOULD I PARTICIPATE?

The Army leadership wants to know what it's like to "walk a mile in your shoes." Army leaders use the results of family surveys to make plans, assess policies, and evaluate program operations and outcomes. Army agencies and commands want information from the survey so they can respond better to family needs. In addition, Army spouses have identified family matters that need to be studied throughout the Army. We encourage you to use the "COMMENTS" sheet (page 16) to provide additional information and tell us about family matters/issues important to you.

WILL I BE IDENTIFIED?

Your responses to the survey will not be tracked back to you. Only persons involved in collecting or preparing the information for analysis of the data will have access to completed survey questionnaires. Only group statistics will be reported. Your written comments will be kept anonymous.

AM I ELIGIBLE TO COMPLETE THIS SURVEY?

Only non-military spouses of Active duty Soldiers are being asked to complete this survey. The Army family issues affecting members of dual military married couples and single parents require different, special surveys in order to address matters unique to these families.

If you are not eligible to complete the survey, please indicate why by marking the appropriate box below. Please return the survey in the enclosed Business Reply Mail envelope. No postage is required.

- Neither my spouse nor I are on Active duty with the U.S. Armv.
- Both my spouse and I are on Active duty with the U.S. Army or the U.S. Armed Forces.
- I am not currently married to an Active duty Soldier.

WHO CAN I CONTACT FOR MORE INFORMATION?

The 2004 Survey of Army Families V is sponsored by the U.S. Army Community and Family Support Center (CFSC). CFSC will be responsible for distribution of the results and findings of the survey. The Army Personnel Survey Office of the U.S. Army Research Institute for the Behavioral and Social Sciences is conducting the survey. For more information, contact:

U.S. Army Community and Family Support Center ATTN: CFSC-SP 4700 King Street Alexandria, VA 22302-4419 Telephone (703) 681-7438

DSN 761-7438 E-mail: MWRResearch@CFSC.army.mil

MARKING INSTRUCTIONS

GENERAL INSTRUCTIONS

- This is not a test, so take your time.
- Select answers you believe are most appropriate.
- Use a blue or black pen.
- Please PRINT where applicable.
- Place an "X" in the appropriate box or boxes.

RIGHT WRONG \boxtimes Δ

 To change an answer, completely black out the wrong answer and put an "X" in the correct box as shown helow

CORRECT ANSWER X

INCORRECT ANSWER



. Do not make any marks outside of the response and write-in boxes.

Marking all that apply

Sometimes you will be asked to "MARK ALL THAT APPLY." When this instruction appears, you may mark more than one answer.

EXAMPLE:

Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.

- Served on Active duty
- Served/serving with National Guard/Reserves
- Child of parent(s) in the military service
- Previously married to a military service member

Marking numbers

Sometimes you will be asked to give numbers for your answer. If you are asked to give numbers, please record the numbers in the boxes as shown below.

EXAMPLE.

As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)?

Less than 1 month

0 6 NO. OF MONTHS

Selecting only one response

Sometimes you will be asked to mark one response from a list of possible items.

EXAMPLE:

Where are you currently living? MARK ONE.

- Alaska/Hawaii
- Continental U.S. (CONUS)
- ⊠ Korea
- Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 16.)

Using a	common	scale for m	ore than o	ne auestion

Sometimes you will be asked to "MARK A RESPONSE FOR EACH" to answer a number of different questions.

EXAMPLE:

How satisfied or dissatisfied are you with the following? MARK A RESPONSE FOR EACH.

Very dissatisfied Dissatisfied Neither satisfied nor dissatisfied Satisfied

> Very satisfied Do not know

Level of support deployed Soldiers receive from the American people Level of support deployed Soldiers

Reception of returning deployed Soldiers

\boxtimes	\boxtimes	\times	\boxtimes	\times

U.S. Army Research Institute for the Behavioral and Social Sciences ATTN: DAPE-ARI-PS 2511 Jefferson Davis Highway

Arlington, VA 22202-3926

Telephone (703) 602-7877 DSN 332-7877 E-mail: ARI_APSO@hqda.army.mil

SECTION 1: YOUR HOUSING AND FAMILY RELOCATION

1.	Where are you currently living? MARK ONE.
	☐ Alaska/Hawaii☐ Continental U.S. (CONUS)☐ Europe☐ Korea
	Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 16.)
2.	Where are you and your spouse living?
	 ☐ Together, at the same location ☐ Together, but my spouse is currently deployed ☐ Apart, at separate locations
3.	As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)?
	□ Less than 1 month
	NO. OF MONTHS
4.	How far do you live from the nearest military installation or the one you use most?
	I live on-post✓ 10 miles or less
	✓ 11-25 miles✓ 26 or more miles
	☐ Do not know
5.	In which type of housing do you currently live?
	☑ On-post government housing☑ Off-post government housing
	Off-post (own)
	☑ Off-post (rent)☑ Other (Please list on page 16.)
6.	How satisfied are you with your current housing?
	✓ Very satisfied✓ Satisfied
	NeutralDissatisfied
	∀ Very dissatisfied

7. How many Permanent Change of Station (PCS or official Army) moves have YOU made <u>during</u> the last 3 years? IF YOU HAVE NOT MADE A PCS MOVE IN THE LAST 3 YEARS. MARK "NONE."

	MOVE IN THE LAST	3 YEARS, M	ARK "NONE."
	None Non		
	GO TO SECT ON THE NEX	•	STION 10
	 ≥ PCS moves ⇒ 3 PCS moves ⇒ 4 or more PCS moves	ves	
8.	If your spouse reque most recent PCS mo did the sponsor do for THAT APPLY.	ve, which of	the following
	 Does not apply; we Does not apply; we Does not apply; we but he/she did no Greeted us upon at Helped orient us wi Accompanied us to Helped Soldier with Other important type specify on page 1 	e had no spore were assign othing at all to rrival ith the comm ith the installa o ACS o military in-poe of help (Pla	nsor led a sponsor help us unity ation rocessing
9.	For your most recent were you with the fol services? MARK A R	llowing Army	y relocation
	IF A SERVICE HAS N THE FIRST COLUMN		SED, MARK
		V	/ery dissatisfied
			Dissatisfied
		S	Neutral atisfied
		Very satis	
		Not use	
	omputer program giving information (such as thome page, SITES)	e installation	
	ndividual/group relocation and information		
	/elcome packet ssistance from sponsor		

SECTION 2: FAMILY SEPARATIONS AND DEPLOYMENTS

			training, 101, etc.)?
10.	Is your spouse <u>currently</u> away from home because of MARK ALL THAT APPLY.		
	☑ Does not apply; my spouse is not away☑ extended TDY?☑ schooling?		NO. OF MONTHS AWAY
	 ☑ training exercise? ☑ a deployment (e.g., Operation Iraqi Freedom (OIF) or Operation Enduring Freedom (OEF))? ☑ unaccompanied tour? 	15.	<u>During the last 36 months</u> , what was the longest single period of time (consecutive months) your spouse was away from home?
	other reason? (Please list on page 16.)		□ Less than 1 month
11.	During the last 36 months, was your spouse deployed for a military operation to any of the following? MARK ALL THAT APPLY.		CONSECUTIVE MONTHS
	No, my spouse was not deployed for a military operation in the last 36 months.		SECTION 3: YOUR SPOUSE'S MOST RECENT DEPLOYMENT
	→ GO TO SECTION 5, QUESTION 37 ON PAGE 8. ☑ To Afghanistan	16.	Did <u>your spouse</u> deploy with his/her regular unit or as an individual (e.g., a replacement or separately attached to a unit)?
	 ☑ To elsewhere in support of Operation Enduring Freedom (OEF) ☑ To Qatar 		☑ With his/her regular unit☑ As an individual
	☐ To Kuwait☐ To Iraq☐ To elsewhere in support of Operation	17.	How well did you cope during your spouse's most recent deployment?
	<u>Iraqi</u> Freedom (OIF) ⊠ To Korea		✓ Very well✓ Well
	 ☑ To other OCONUS site not listed above ☑ To a CONUS site ☑ To an unknown location 		☑ Neither well nor poorly☑ Poorly☑ Very poorly
12.	<u>During the last 36 months</u> , how many <u>times</u> has your spouse deployed for a military operation?	18.	How much of a problem would you have coping if your spouse had to go away on an Army assignment, such as a deployment, for MARK
	NO. OF TIMES		A RESPONSE FOR EACH.
			No problem coping Slight problem coping
13.	During the last 36 months, how many total		Moderate problem coping
	months has your spouse been deployed for a		Serious problem coping
	military operation?		Very serious problem coping
	□ Less than 1 month		less than a month?
	NO. OF MONTHS		1 or 2 months?
			7 months to a year?
			a mission overseas of undetermined

14. <u>During the last 36 months</u>, how many months

has your spouse been away from home for

other military reasons (including assignments,

19.	During your spouse's most recent deployment,
	how OFTEN did you communicate with each
	other using the following? MARK A RESPONSE
	FOR EACH.

	Infrequently (every two or 3 weeks or longer)
	Sometimes (about once a week) Often (every few days)
	Very often (daily)
	Does not apply; we did not use
	Telephone
	Instant Messaging
	Video teleconference (VTC)
20.	While your spouse was deployed, did you move away from the vicinity of the Army post/installation/area where you were living? MARK ONE.
	 Yes Yes, but I stayed at the Army post/installation/ area for about half or more of the time No, but I wanted to No
21.	How important was each of the following reasons for moving away?
	$oxed{oxed}$ Does not apply; I did not move away.
	Very important reason Moderately important reason Not an important reason Does not apply
	Needed child care
	Wanted to be near relatives/friends Lack of support at the Army community that you left

page 16.)

22. Overall, <u>during your spouse's most recent</u> <u>deployment</u>, how well did you manage the following? MARK A RESPONSE FOR EACH.

Very poorly

About average Well Very well Does not apply Getting daily household tasks done . Obtaining needed transportation				orl	у	
Very well Does not apply Getting daily household tasks done . Obtaining needed transportation Obtaining needed communication (e.g., telephone, email, Internet) Working at your paid job Having to find a job Having to quit a job or schooling Car maintenance Pet care Shopping (for necessities) Handling financial matters Your family having enough money to meet expenses, pay bills, etc. Arranging for child care Ensuring child(ren) do schoolwork Child(ren)'s participation in	Abo			e		
Does not apply Getting daily household tasks done . Obtaining needed transportation			ell			
Getting daily household tasks done . Obtaining needed transportation	-					
Obtaining needed transportation Obtaining needed communication (e.g., telephone, email, Internet) Working at your paid job Having to find a job Having to quit a job or schooling Car maintenance Pet care Shopping (for necessities) Handling financial matters Your family having enough money to meet expenses, pay bills, etc. Arranging for child care Ensuring child(ren) do schoolwork Child(ren)'s participation in	Does not app	JIY				
Working at your paid job	Obtaining needed transportation Obtaining needed communication					
Having to find a job	(c.g., telephone, email, internet)					
Car maintenance	Having to find a job	\boxtimes			\boxtimes	
Handling financial matters	Car maintenance				\boxtimes	\boxtimes
Arranging for child care	Handling financial matters			\boxtimes	\boxtimes	\boxtimes
Ensuring child(ren) do schoolwork \square \square \square \square \square \square Child(ren)'s participation in	to meet expenses, pay bills, etc	\boxtimes	\boxtimes	\times	X	\boxtimes
alter-school activities x x x	Ensuring child(ren) do schoolwork Child(ren)'s participation in					
and solidor dollyllidd	arter-school activities					
Participating in activities at your child(ren)'s school (school events, PTA, Parent-Teacher conferences). Taking care of child(ren) at home Disciplining/handling child(ren)	child(ren)'s school (school events, PTA, Parent-Teacher conferences). Taking care of child(ren) at home					
Taking care of child(ren)'s health Taking care of your own health Handling your own loneliness	Taking care of your own health				\boxtimes	\boxtimes
Doing your regular volunteer work Doing additional volunteer work Maintaining safety/security of your home	Doing additional volunteer work Maintaining safety/security of your					
Taking care of extended family members	Taking care of extended family					

23. How important was each of the following reasons for staying at, or returning early to, your spouse's post/installation/area? MARK A RESPONSE FOR EACH.	because your spouse was deployed? MARK ALL THAT APPLY.
□ Does not apply; I moved away <u>and</u> stayed away for more than half of the time.	✓ Yes, but I did not seek assistance.✓ Yes, but I did not know where to go for
▶ GO TO QUESTION 24 BELOW.	assistance.
Very important reason	Yes, but I could not get any assistance.
Moderately important reason Not an important reason Does not apply	 ✓ Yes, and I had to get a job. ✓ Yes, and I had to withdraw savings. ✓ Yes, and I had to get a loan (from bank, parents, etc.).
To be near a source of information about my spouse	Yes, and I had to get assistance from the Army Emergency Relief (AER), Red Cross, or other similar source.
in the area where I was living	26. What financial problems did you <u>have because</u> your spouse was deployed? MARK ALL THAT APPLY.
I did not want to disrupt my child(ren)'s schooling	 Loss of income/had less income Keeping up mortgage/rent payments Keeping up payments on credit cards
housing/Army compensation	 ✓ Keeping up payments on loans (not mortgage) ✓ Difficulty dealing with creditors ✓ Purchasing extra supplies for my spouse's deployment
24. How satisfied or dissatisfied were you with how the Army has handled the following aspects of the most recent deployment of your spouse ?	 ☑ Paychecks were late ☑ Paychecks were not correct ☑ Difficulty budgeting for expenditures ☑ Overspending, not saving, and creating debt ☑ Unplanned/unexpected expenses, such as car repairs
Very dissatisfied	
Dissatisfied	Cost of telephone calls, mail, Internet access,
Neither satisfied nor dissatisfied	etc., to communicate with your spouse
Satisfied Very satisfied	Other problems (Please specify on page 16.)
Does not apply; did not receive	None of the above
Amount of time off for Soldiers to take care of personal and family business before leaving	27. How satisfied or dissatisfied are you with the following?
Predeployment briefing for family	Very dissatisfied
members	Dissatisfied
Information briefing on where	Neither satisfied nor dissatisfied
families could obtain information	Satisfied
or assistance	Very satisfied
Information briefing on the Family Readiness Groups (FRGs)	Do not know
Information on the mission of	Level of support deployed Soldiers
your spouse's unit	receive from the American people .
Information on the location of	Level of support deployed Soldiers
your spouse 🖂 🖂 🖂 🖂	
	receive from the American media 🖂 🖂 🖂 🖂 🖂
Information on unit rotation policies	receive from the American media \square \square \square \square \square \square \square Reception of returning deployed
(e.g., length of deployment)	receive from the American media \square
·	receive from the American media \square \square \square \square \square \square \square Reception of returning deployed Soldiers by the American people \square \square \square \square \square \square Level of support deployed Soldiers'
·	receive from the American media \square

your children increase your MARK A RESPONSE FOR EACH.
No, decreased greatly No, decreased moderately No, remained the same Yes, increased moderately Yes, increased greatly Did not use
attendance at church or synagogue?
visits to health care providers? \(\) \(
use of Army family services?
29. From which of the following sources did you receive very helpful information about what was happening to your spouse and his/her unit during the most recent deployment? MARK ALL THAT APPLY.
 Installation Rear Detachment Installation Family Assistance Center (FAC) Rear Detachment Command (RDC) Family Readiness Groups (FRGs) FRG newsletter FRG telephone tree/chain of command Local command briefings for family members Community/"town hall" meetings Installation radio/television station Armed Forces Network (AFN) Army One Source (AOS) CNN, Fox, MSNBC, etc. Internet sources

□ Telephone calls from spouse

☑ Unit newsletter
 ☑ Stars & Stripes
 ☑ Letters from spouse
 ☑ Emails from spouse

None of the above

28. While your spouse was deployed, did you and

30. How helpful was the support you and your family received from each of the following Army agencies/programs/individuals during your spouse's deployment? IF AN AGENCY/ PROGRAM WAS AVAILABLE, BUT NOT USED, MARK THE FIRST COLUMN. MARK A

RESPONS	E FOR E	ACH.			
			Somev	vhat help	-
	Availa	ble, but	Not ava	ilable	
Family Rea	adiness Gi	oup (F	RĠ)		
Center (F Chaplain/C	AC) hapel				
your marr	age was	going	before y		
satisfied					ssatisfied
SECTIO	N 4: PC	ST-D	EPLOY	MENT	
					home
∠ Less that	an 1 month		исріоўііі	OIII.	
4-6 mor		hs			
	Rear Detact Family Rear Post/Install Installation Center (F Chaplain/O Army Comi In general your marri most recen satisfied SECTIO How many from his/h Less tha	Availa Rear Detachment Cor Family Readiness Gr Post/Installation Lead Installation Family As Center (FAC) Chaplain/Chapel Army Community Se In general, how sating your marriage was most recent deploy Satisfied SECTION 4: PC How many months from his/her most recent deploy	Rear Detachment Comman Family Readiness Group (F Post/Installation Leaders Installation Family Assistance Center (FAC)	Not avant Available, but did not use the Not available, but did not	Not at all he Somewhat help Very helpful Not available Available, but did not use Rear Detachment Command (RDC). Family Readiness Group (FRG) Post/Installation Leaders Installation Family Assistance Center (FAC) Chaplain/Chapel Army Community Service (ACS) In general, how satisfied were you with the your marriage was going before your spour most recent deployment? Section 4: Post-Deployment? Section 4: Post-Deployment? Less than 1 month

31.

32.

33.

34. When your spouse returned home from being deployed, how easy or difficult was it for you and your spouse to make adjustments in each of the following areas? MARK A RESPONSE FOR EACH.

		Ve	ry dif	ficu	lt
			Diffic	ılt	
	Neither easy n	or diff	icult		
		Eas	y		
	Very	easy			
	Does not app	oly			
	• •				
Adjusting to new da	aily household				
•	· · · · · · · · · · · · · · · · · · ·				\boxtimes
Working at your pa	id job	\boxtimes			\boxtimes
Making household	decisions				\boxtimes
_					
Reestablishing hou	sehold/				
parenting roles .		\boxtimes	$\boxtimes \boxtimes$		\times
Disciplining/handlin	ng your				
child(ren)		\boxtimes	\boxtimes		\times
Meeting expectatio	ns of child(ren)	\boxtimes	\boxtimes		\times
Marital intimacy			\boxtimes		\times
Communication wit	th one another		\boxtimes		\times
Changes to your sp	oouse's				
	s		\boxtimes		\boxtimes
Handling family fina	ances	\boxtimes			\times

35. How helpful were the following in assisting you (and your family) in preparing for your spouse's return home? MARK A RESPONSE FOR EACH.

	Not at all helpful Slightly helpful					ال
	Moderat	,		•	••	
			-	41		
	•	helpf	uı			
	Extremely he	elpful				
	Did not receive this/Did not us	se				
Traini	ng/preparing you for reunion					
with	your spouse	\times		\boxtimes	\boxtimes	\times
Addit	ional help provided by Family					
	adiness Groups (FRGs)	\boxtimes		\boxtimes		\boxtimes
	ning you strategies for coping					
	reunion issues	\bowtie	\boxtimes	\boxtimes		\boxtimes
Provi	ding support/assistance for					
	and your family		\boxtimes	\boxtimes	\boxtimes	\boxtimes
-	ng/preparing your children					
	your spouse's return		∇			
101	your spouse s return					

36. When your spouse returned home, how many weeks did it take for your family to adjust to being together again? For you? Your spouse? Your children?

FOR YOU

Does not apply; I am still having major

	difficulties adjusting to being together again.
	NO. OF WEEKS
	FOR YOUR SPOUSE
	Does not apply; my spouse is still having major difficulties adjusting to being together again.
	NO. OF WEEKS
	FOR YOUR CHILDREN
	 We have no children. Does not apply; my children are still having major difficulties adjusting to being together again.
	NO. OF WEEKS
	SECTION 5: THE ARMY AND YOU
	SECTION 5: THE ARMY AND YOU ARMY FAMILY TEAM BUILDING (AFTB) program vides training and information to family members.
	ARMY FAMILY TEAM BUILDING (AFTB) program
prov	ARMY FAMILY TEAM BUILDING (AFTB) program vides training and information to family members. Have you participated in AFTB? MARK ALL
prov	ARMY FAMILY TEAM BUILDING (AFTB) program vides training and information to family members. Have you participated in AFTB? MARK ALL THAT APPLY. Yes, I attended Level I Classes: Overview of AFTB, Chain of Command, Mission Impact, etc. Yes, I attended Level II Classes: Relationship Building, Effective Leadership, etc. Yes, I attended Level III Classes: Listening, Building Self-Esteem, etc.
37.	ARMY FAMILY TEAM BUILDING (AFTB) program vides training and information to family members. Have you participated in AFTB? MARK ALL THAT APPLY. Yes, I attended Level I Classes: Overview of AFTB, Chain of Command, Mission Impact, etc. Yes, I attended Level II Classes: Relationship Building, Effective Leadership, etc. Yes, I attended Level III Classes: Listening, Building Self-Esteem, etc. No How effective has AFTB been in helping you

A Family Readiness Group is an organization of family members, volunteers and Soldiers belonging to a unit that provides mutual support and assistance, and timely, accurate and relevant Army information.

39. Below are some questions about Family Readiness Groups (FRGs). Please answer the questions for your FRG during the last 12 months. MARK A RESPONSE FOR EACH.

No

		Yes
	Not applicat	ole
	Do not know	
Is the FRG in your spouse's active?		
Have you participated in FF by serving as an FRG lea		
Is your FRG providing famil training?		
Is the FRG in your spouse's well run?	<u>s unit</u> 🗵	
During the last 12 months participated in an FRG? MAPPLY.		
 ☑ Does not apply; I do part ☑ There is no FRG at this I ☑ Never heard about an FR ☑ Don't have time. 	ocation.	on.
☑ Don't feel that I need to☑ Times/hours FRGs mee☑ Locations of FRG meeti☑ Lack of transportation.	t are not conver	
FRG members are not rWant to keep my persor the military.	nal life separate	
☑ I feel uncomfortable bein☑ I am not comfortable wit		ings.

FRG leaders/members.

than my spouse.

I am not comfortable with spouses whose sponsors are of higher/lower ranks

○ Other reason (Please list on page 16.)

My spouse did not encourage me to participate.

40.

41. How would you rate how well your FRG has helped you and your family and other families in your unit?				
	Does not apply; the un	it does not l	have an FRG.	
	C		s in your unit our family	
	Good			
42.	To what extent do you a statements? MARK A RE			
		Stro	ngly disagree Disagree	
			decided	
		A Strongly agre	agree ee	
	My spouse has kept/keep informed about the Army I keep myself well informe	/		
	about the Army I feel comfortable dealing			
	with Army agencies I feel comfortable dealing	with the		
	Army medical system who my spouse is away At this location, I know who			
	to go or how to get eme assistance, if needed Army civilian employees v			
	primarily with Army fami them with the appropriate	lies treat		
	of respect			
	members with the approamount of respect	•		
	SECTION 6: YOUR	BACKGR	OUND	
43.	Are you female or male? ☑ Female ☑ Male	,		

44.	Are you of Hispanic, Latino, or Spanish origin or ancestry (of any race)? MARK ALL THAT APPLY.	50.	How satisfied are you with your marriage at the present time?
	 No, not of Hispanic, Latino, or Spanish ancestry Yes, Mexican, Mexican American, Chicano Yes, Puerto Rican Yes, Cuban 	Vei	y satisfied Very dissatisfied
	☐ Yes, other Hispanic/Spanish	51.	How satisfied are you with the way things are going for you personally?
45.	What is your race? MARK ALL THAT APPLY. ☐ American Indian or Alaska Native	52.	 ✓ Very satisfied ✓ More or less satisfied ✓ Not at all satisfied ✓ Do not know Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.
46.	What is the highest level of education you have completed? MARK ONE. ☐ Less than high school, but no diploma, certificate, or GED ☐ High school completed with diploma ☐ High school completed with GED ☐ Vocational/technical school graduate ☐ 1-2 years of college, but no degree ☐ Associate degree ☐ 3-4 years of college, but no degree		 Served on Active duty Served/serving with National Guard/Reserves Child of parent(s) in the military service Previously married to a military service member Worked/working as a civilian for the U.S. Armed Forces None of the above SECTION 7: YOUR CHILDREN
	 ☑ Bachelor's degree ☑ A year or more of graduate credit, but no graduate degree ☑ Master's degree ☑ Doctorate degree 	incl	endent children are UNMARRIED children, uding adopted children or stepchildren, who are ally dependent on you for over half of their support. How many dependent children do you and your
47.	□ Professional degree, such as MD, DDS, JD □ How old were you on your last birthday?		spouse have <u>LIVING WITH YOU</u> for each of the age groups listed below? MARK A RESPONSE FOR EACH.
	AGE ON LAST BIRTHDAY		Does not apply; we do not have any dependent children living with us.
48.	What is your current marital status?		GO TO SECTION 8, QUESTION 56 ON THE NEXT PAGE. Four or more
	 ✓ Married for the first time ✓ Remarried, was divorced ✓ Remarried, was widowed ✓ Legally separated 		Three Two One None
49.			0-2 years old. Image: Control of the control o
			13-15 years old

55.	In general, how well did your <u>oldest dependent child</u> cope with your spouse being deployed and away from home? Very well Well Neither well nor poorly Poorly Very poorly Did you notice any of the following in your <u>oldest dependent child</u> while your spouse was deployed? MARK A RESPONSE FOR EACH.	57.	are working for Does not a Does not a Does not a Need the man Always plan Wanted extends Saving incomplete Just enjoy on To gain exp	following best de or pay? MARK Al pply; I am not work pply; I am a full-tin noney for basic far nned to work/have tra money to use rome for the future nce/self-esteem working perience for a future ase list on page 16	LL THAT APPLY. king ne homemaker nily expenses a career now
	Very serious problem Serious problem Moderate problem Slight problem No problem No problem No problem No problem No problem Difficulty adjusting to having only one parent at home	58. 59.	Your education Your employme Your long-term During the last volunteer wort affiliated and/ HOURS DURI	leither satisfied no	Very dissatisfied Dissatisfied r dissatisfied Satisfied atisfied many hours MILITARY- nizations?
	SECTION 8: YOUR PAID AND VOLUNTEER WORK			Military-affiliated Organizations Civilian	l
56.	What is your current employment status? MARK ONE.			Organizations	
	 ☑ Employed full-time ☑ Employed part-time ☑ Not employed, currently looking for employment 			YOUR ARMY BACKGROUND	
	Not employed, not currently looking for employment but would like a paying job	60.	What is your s	-	rank? MARK ONE.
	Not employed, not looking for employment and do not want a paying job now	Enl	isted	Warrant Officer	Commissioned Officer
	and do not want a paying job now		PV1 (E1) PV2 (E2) PFC (E3) PFL/SPC (E4) GGT (E5) SSG (E6) SFC (E7) MSG/1SG (E8) SGM/CSM (E9)	WO1 (W1)CW2 (W2)CW3 (W3)CW4 (W4)CW5 (W5)	

61. To what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? MARK A RESPONSE FOR EACH.

	Very dissatisf Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied					
Opportunity his/her co Opportunity develop j The securit	's Army job					
My spouse benefits. Deploymen	's pay and allowances 's retirement pay and hts/amount of time your a away from home					

62.	At the present time, what are your spouse's
	Army career plans? MARK ONE.

\times	To stay in the Army until retirement
\times	To stay in the Army beyond his/her present
	obligation, but not necessarily to retirement
\times	To leave the Army upon completion of his/her
	present obligation
\times	To leave the Army before completion of his/her
	present obligation

63.	At the present time, what would you like your
	spouse's Army career plans to be? MARK ONE

prosent obligation	
At the present time, what would <u>you</u> like <u>spouse's</u> Army career plans to be? MARI	
 ☒ To stay in the Army until retirement ☒ To stay in the Army beyond his/her prese obligation, but not necessarily to retire ☒ To leave the Army upon completion of his present obligation ☒ To leave the Army before completion of his present obligation 	ment s/her

SECTION 10: HEALTH CARE

64. During the last 2 years, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care? MARK A RESPONSE FOR EACH.

Very dissatisfied					
Dissatisfied					
Neither satisfied nor d	issatis	sfied	k		
S	atisfie	d			
Very sati	sfied				
Does not apply; we have not used the	nis				
Medical care benefits					
Dental care benefitsQuality of Army dental care and servicesAvailability of Army dental care and services					

SECTION 11: ARMY SERVICES

65. To what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? MARK A RESPONSE FOR EACH.

	Very dissatisfied
	Dissatisfied
Neither satisfied nor	dissatisfied
	Satisfied
Very sa	
Does not apply; we have not used	this
Commissary	
American Red Cross emergency messages	
Availability of child care	
for family members Chaplain's Family Life Center Chaplain's counseling Worship services	
Overall quality of recreation programs and services at your post	

SECTION 12: MWR RECREATION PROGRAMS

The questions below refer to core recreation programs, such as libraries, craft shops, auto shops, outdoor recreation programs, entertainment programs (dinner theaters, musical and play productions), recreation centers, BOSS program, sports programs, gyms, playing fields, and competitions.

66.	How often do you (and your children) use/participate in your post/installation recreation programs and services? MARK ONE.			
	□ Does not apply; I am not at or near a post			
	Never			
	Less than once per month			
	1-2 times per month			
	3-4 times per month			
67.	Generally speaking, why do you (and your children) use/participate in your post recreation programs/services? MARK ALL THAT APPLY.			
	□ Does not apply; I/we do not use post/installation			
	recreation programs/services			
	⊠ Education/homework			
	□ Physical fitness			
	□ Develop a leisure skill			
	□ Participate with family			
	□ Participate with friends			
	☐ Costs less than off-post services			
	Esprit de corps with spouse's work unit			
	☑ Avoid boredom☑ Have fun			
	Get away from home			
	Be outdoors			
	☐ Better than off-post			
	Relax/relieve stress			
	Other reason (Please list on page 16.)			

SECTION 13: OTHER MWR PROGRAMS AND INSTALLATION SERVICES

68. Below is a list of some of the Army Community Service (ACS) programs and services for families. For each, please use the FIRST column to indicate whether you have used the program or service DURING THE LAST 2 YEARS. Use the SECOND column to indicate which THREE programs and services you consider to be the MOST IMPORTANT (regardless of whether you have used them during the past 2 years).

	USED During Last 2 Years	MOS IMPORTAN MARK ONL THREE (:	T Y
Consumer Affairs Program/ financial counseling Emergency Assistance (food/clothing/housing) English instruction for non-natives (ESL)			
Exceptional Family Member Program (EFMP) Family Advocacy Program . Employment Readiness Program			
Family support related to mobilization or deploymer Foster child care	🗵		\boxtimes
Information and Referral (I& Lending Closet Outreach Programs			\boxtimes
Relocation Assistance SITES (DoD Standard Installation Topic Exchange Service)	🗵		

69.	Below is a list of some morale, welfare and
	recreation (MWR) programs, activities and
	services available at most Army installations.
	FIRST, indicate whether you have used the
	program within the last 2 years. THEN,
	(regardless of your use or their availability at
	your current installation), select the 7
	categories you feel are MOST important in
	enhancing the quality of Army life.

USE Durin La 2 Yea	ng st	MOS IMPORTAN MARK ONL SEVEN (TI _Y
PROGRAM CATEGORIES	13	OLVLIA (',
Information, Ticket and Registration.	\times		\geq
Travel Agency Services	\times		\triangleright
Library and Information Services			
(books, magazines, newspapers,			
reference services, CDs, videos,			
audio books, Internet access)	\boxtimes		\geq
Bowling (including pro shop &			
snack bar)	\boxtimes		\triangleright
Recreation Equipment Rental	\boxtimes		$\overline{\triangleright}$
Marine Services (e.g., boating,			
sailing, private berthing)	\boxtimes		\triangleright
Outdoor Recreation Areas			
(e.g., camping, equipment			
rental, picnic, and beach)	\times		\geq
Golf (including pro shop &			
snack bar)	\times		\geq
Arts and Crafts Programs	\times		\geq
Automotive Shop	\times		
Music and Theater Programs	\times		\geq
Child and Youth Services – CYS			
CYS Liaison, Education and			
Outreach Services - LEOS (e.g.,			
School Liaison, Central			
Registration, Resource & Referral,			
Youth Sponsorship, Instructional			
Programs)	\times		\geq
Child Development Services –			
CDS (e.g., Child Development			
Centers, Family Home Care)	\times		\geq
School-age Services – SAS (e.g.,			
before/after school, camps)	\times		\geq
Youth Services – YS (e.g., youth			
sports, middle school/teen centers).	\boxtimes		\geq
Community Recreation Centers	\times		\geq
Food Catering/Banquet Services			
(provided by Army club(s))	\times		\geq
Full Club Dining and Beverage	_		_
Services	\boxtimes		\geq
Club Entertainment Services			\geq
Club Beverage Lounge	\boxtimes		\geq
Gymnasium/Playing Courts/Fields			
(e.g., basketball, volleyball,			
racquetball, softball, soccer, football).	\boxtimes		\geq
Swimming Pools	\times		\geq
Fitness Facilities (e.g., strength			
training machines, aerobic machines,			
basketball/racquetball courts)	\times		\geq

SECTION 14: THE ARMY WAY OF LIFE

70. How satisfied are you with the following? MARK A RESPONSE FOR EACH.

Very	/ diss	atis	fie	d
Di	ssati	sfie	d	
	Neutr	al		
Satis	sfied			
Very satisfie	d			
shows				
		\boxtimes	\times	\times
shows				
		\boxtimes	\times	\times
ıse's unit				
		\boxtimes	\times	\times
our spouse				
ade the				
		\boxtimes	\times	\times
n have in				
		\boxtimes	\times	X
	Satis Very satisfies Shows Shows Use's unit Urour spouse Sade the Unit have in	Dissatis Neutr Satisfied Very satisfied shows	Dissatisfie Neutral Satisfied Very satisfied Shows Sho	Satisfied Very satisfied Shows

71. How much of a problem is each of the following to you? MARK A RESPONSE FOR EACH.

	Not a	prob	olei	m
Sli	ght pr	oble	m	
Moderate	probl	em		
Serious p	oblem	ì		
Very serious prob	lem			
Coping with day-to-day stresses				
and problems		\times	\boxtimes	\times
Demands the Army makes of				
family members		\times	\boxtimes	\times
"Getting along" when my spouse				
is away because of training,				
field duty, PCS, TDY,				
deployments, etc		\times	\boxtimes	\times
Opportunities for me to achieve				
my personal goals		\times	\boxtimes	\times
Possibility that my spouse may be				
involved in combat		\boxtimes	\boxtimes	\times
Possibility that my spouse may be				
deployed on/to a peacekeeping				
(non-combat) mission		\boxtimes	\boxtimes	\times
Separations from my own family				
(my parents, brothers,				
sisters, etc.)		\boxtimes	\boxtimes	\times
Possibility that my spouse may				
re-deploy after returning				
from deployment	\square	\times	\boxtimes	\times

	your family any of the following problems in the last 6 months?	neighbor, or relative (besides your spouse) outside your home who will listen to you when
	Not at all	you need to talk?
	Not at all	No No
	Slight extent Moderate extent	Yes, sometimes
	Great extent	
	Very great extent	
	Does not apply	76. To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH.
	Emotional or nervous problem	Strongly disagree Disagree
	Marital problem	Neither agree nor disagree Agree
	Caring for elders	Strongly agree
	Gambling-related problem	Not at an installation
	o samura granda a producina a constante a	People can depend on each other
	Financial difficulty	in this installation community
	Family violence	Families find it easy to make
	Parenting difficulty	connections with other families
	rateriting difficulty	
		If I had an emergency, even people
73.	, , , , , , , , , , , , , , , , , , , ,	I do not know in this installation
	concern the following Army leaders show for your family?	community would be willing to help.
		Families assume responsibility for
	Very dissatisfied	making this installation a better
	Dissatisfied	place to live and work
	Neutral	Service members assume
	Satisfied	responsibility for making this
	Very satisfied	installation a better place to
	Does not apply	live and work
	boos not apply	iive did work
	Leaders in high post/installation	The Army community is a good place
	positions	for bringing up children under
	Officers in my spouse's	11 years of age
	unit/place of duty	The Army community is a good place
	NCOs in my spouse's	for bringing up children between
	unit/place of duty 🖂 🖾 🖂 🖂 🖂	11 and 19 years of age
74.	To what extent do the following apply to the	77. If I had a personal or family problem, I would be
	leaders at your spouse's place of duty?	willing to turn to:
		Strongly disagree
	Not at all	Disagree
	Slight extent	Neither agree nor disagree
	Moderate extent	Agree
	Great extent	Strongly agree
	Very great extent	Not at an installation
	Do not know	a neighbor for help
		a friend for help
	The leaders of my spouse's unit	a family member for help
	know about family programs	a raining monitor for holp
		corvices on the installation for halp
	The leaders of my spouse's unit	services on the installation for help.
	are concerned about the	services off the installation for help.
	welfare of Soldiers' families	religious leader(s) (e.g., priest,
		minister, rabbi) or friends from
		church or synagogue \square

78.	the demands of being an "Army family"? PLEASE	ADDITIONAL COMMENTS
Ex	USE THE FOLLOWING SCALE. stremely well Extremely badly	If you would like to make any comments on the topics in this questionnaire or any other Army topics of importance to you and/or your family members, please write them in the space provided on this page (or
79.	How satisfied are you with the support and concern the Army has for your family? Very satisfied Satisfied Neutral Dissatisfied Very dissatisfied	an extra page). If applicable, please indicate the question number to which your comment is related.
80.	Overall, how satisfied are you with the Army as a way of life? Very satisfied Satisfied Neutral	
	☐ Dissatisfied ☐ Very dissatisfied /e are interested in any comments you may have bout Army families, even if the topic was not covered	
	this questionnaire. Do you have any comments? Yes USE THE SPACE AT THE RIGHT. No	
		THANK YOU FOR COMPLETING THIS

PLEASE MAIL THE QUESTIONNAIRE IN THE BUSINESS REPLY ENVELOPE PROVIDED.

NO POSTAGE IS NEEDED.

IF THE ENVELOPE HAS BEEN MISPLACED, PLEASE MAIL THE MATERIALS TO:

DEPARTMENT OF THE ARMY SURVEY OF ARMY FAMILIES V PROCESSING CENTER C/O DATA RECOGNITION CORPORATION (G4017) PO BOX 5720 HOPKINS, MN 55343-9952

QUESTIONNAIRE.